

2<sup>nd</sup> Johns Hopkins

# SYMPOSIUM ON HEALTHCARE OPERATIONS

**Health Organizational Design**

Co-Chairs: Tinglong Dai and Ozge Sahin,  
Johns Hopkins Carey Business School

**APRIL 26, 2019**

**HARBOR EAST • BALTIMORE, MARYLAND**

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## PROGRAM

- 8:00-9:00 AM Continental breakfast
- 9:00 – 9:20 AM Welcome and introductions  
Co-Chairs: Tinglong Dai, PhD, and Ozge Sahin, PhD, Johns Hopkins Carey Business School  
Valerie Suslow, PhD, Vice Dean for Faculty and Research, Johns Hopkins Carey Business School
- Innovations in Health Delivery and Policymaking**
- 9:30 – 10:00 AM ***Innovation in Healthcare Delivery***  
Kamalini Ramdas, PhD, London Business School
- 10:00-10:30 AM ***Innovation at CMS***  
Michael J. Lipp, MD, MBA, Centers for Medicare and Medicaid Services
- 10:30 – 11:00 AM Coffee break
- Quality of Care**
- 11:00 – 11:30 AM ***Capacity Pooling in Hospitals: The Hidden Consequences of Off-Service Placement***  
Hummy Song, PhD, MPP, The Wharton School at the University of Pennsylvania
- 11:30 AM – Noon ***Using Simulation in Healthcare to Guide Organizational Change: Identifying and Reducing Threats to Patient Safety***  
Michal Tamuz, PhD
- Noon – 12:30 PM ***Quality-Speed Conundrum in Healthcare***  
Senthil Veeraraghavan, PhD, The Wharton School at the University of Pennsylvania
- 12:30 – 1:30 PM Lunch
- Patient Safety**
- 1:30 – 2:00 PM ***Dealing with Occupancy Crises: Comparing the Impact of Focusing on Discharging Current Patients versus Smoothing Future Discharges***  
Anita Tucker, DBA, Boston University
- 2:00 – 2:30 PM ***Reflections on Patient Safety***  
Kathleen M. Sutcliffe, PhD, MN, Johns Hopkins University
- 2:30 – 3:00 PM ***Patient Safety at Johns Hopkins Medicine***  
Allen Kachalia, MD, JD, Johns Hopkins School of Medicine
- 3:00 – 3:30 PM Coffee break
- Special Topic: The Opioid Crisis**
- 3:30-4:00 PM ***Modeling Health Benefits and Harms of Public Policy Responses to the U.S. Opioid Epidemic***  
Margaret Brandeau, PhD, Stanford University
- 4:00 – 4:30 PM ***Public Policy Responses to the U.S. Opioid Epidemic: From Evidence to Impact***  
Joshua M. Sharfstein, MD, Vice Dean for Public Health Practice and Community Engagement, Johns Hopkins Bloomberg School of Public Health
- 4:30 – 5:00 PM ***Fireside Chat: What Can Healthcare Scholars Do About the U.S. Opioid Epidemic?***  
Moderator: Kelly Elaine Dunn, PhD, Johns Hopkins School of Medicine  
Joshua M. Sharfstein, MD, Vice Dean for Public Health Practice and Community Engagement, Johns Hopkins Bloomberg School of Public Health  
Margaret Brandeau, PhD, Stanford University
- 5:00 – 5:15 PM ***Closing Remarks***  
Co-Chairs: Tinglong Dai, PhD, and Ozge Sahin, PhD, Johns Hopkins Carey Business School
- 5:15 – 6:30 PM Wine and cheese

## SPEAKERS



Margaret Brandeau, PhD  
Stanford University



Hummy Song, PhD, MPP  
The Wharton School at the  
University of Pennsylvania



Allen Kachalia, MD, JD  
Johns Hopkins School of Medicine



Kathleen M. Sutcliffe, PhD, MN  
Johns Hopkins University



Michael J. Lipp, MD, MBA  
Centers for Medicare and  
Medicaid Services



Michal Tamuz, PhD



Kamalini Ramdas, PhD  
London Business School



Anita Tucker, DBA  
Boston University



Joshua M. Sharfstein, MD, Vice Dean  
Johns Hopkins Bloomberg  
School of Public Health



Senthil Veeraraghavan, PhD  
The Wharton School at the  
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